



COMPLETE COLLISION SERVICE SINCE 1979

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February 8, 2006

To: Managed Air Systems
105 J&K West Dudley Town Rd.
Bloomfield, Ct 06002

Attn: Keith

Dear Keith:


I can't believe it has been almost 2 years since we opened the new shop. I have been meaning to write to you regarding the installation of the downdraft spray booth and the dual prep station.

It has been a pleasure to deal with you and your company. Personally, you had spend a lot of time, care and concern helping me make the decision that was right for me. During installation the employees were a reflection of you company, a professional company.

Although we did encounter a few hiccups with installation, you took immediate action to remedy any situation. I think, having been through the "booth installation" process 3 different times over the years, I think its like building a house, a big project encounters some interesting times. But what made a difference was that you addressed any situation with an immediate resolve.

Thanks again for the help, and both the booth and the prep station have made the shop a clean, more professional and more productive environment.

Sincerely



Thomas Ricci

President

We assure your Safety & Satisfaction