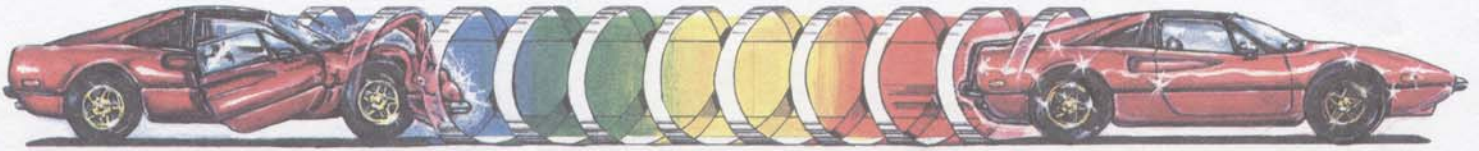


# Franchi Bros. Auto Body, Inc.

254-258 Shrewsbury Street • Worcester, MA 01604 • Phone (508) 752-0401 • FAX # (508) 752-8924



To Whom it May Concern:

This letter is being written in regards to Managed Air Systems. Franchi Brothers Auto Body is extremely pleased with the high quality and reliable products and services of Managed Air Systems. They demonstrate dedication for their customers, and have high professionalism with follow through on every commitment.

Franchi Brothers currently has a four-year-old downdraft booth, with attached mixing room and prep station. We enjoyed a quality installation and on time delivery from Managed Air Systems. We were highly impressed with the well-organized project management team. In addition, we participate in automatic routine preventative maintenance saving us needless downtime.

Franchi Brothers is very happy with the Managed Air Systems sales team. As a high volume shop, we appreciated the education and honesty they delivered. Managed Air Systems has an extensive knowledge of their products, which in turn makes us very comfortable in making purchases through them. They also have the ability to make complex subjects understandable.

Franchi Brothers would highly recommend Managed Air Systems for any service, equipment or installations requirements.

Sincerely,